



Natural High Ltd Terms and Liability

Payment

We will secure your tour booking on receipt of a NZ\$500 deposit, or a 25% deposit on all one day tours. Tour balance is to be paid no less than 42 days prior to tour departure. By making the deposit payment you are deemed to have accepted Natural High's terms and conditions.

Tour Conditions

1. Cancellations will require notification to be done in writing by the person taking the tour.
2. A cancellation 90 days or more prior to departure will result in a loss of 50% of the deposit.
3. Between 90 days and 60 days prior will result in full loss of deposit.
4. Cancellations made between 60 and 30 days will result in a 50% loss of full tour cost.
5. Cancellations made less than 30 days prior to tour departure will result in 100% loss of full tour cost.
6. We will allow you to transfer the amount paid to another tour if done so more than 60 days prior to departure; an administration cost of NZ\$50 will apply.
7. Changing tours within 60 days prior to departure will be considered a cancellation of the tour; the booking and cancellation policy above will then apply.

Terms and Liability

1. I agree that in this release, "The Activity" means the guided activity or hire of equipment that I am obtaining from Natural High (or any subcontracted companies). I am providing this release in consideration for Natural High (or any subcontracted parties) agreeing to me taking part in the Activity.
2. I am aware that taking part in this Activity involves certain inherent risks, including inclement weather, rough conditions, navigational difficulties, collisions, hypothermia, illness and accidents in remote places, and might:
 - a. Cause me or others injury or loss.
 - b. Damage my or others property.
3. Despite these risks I wish to take part in the Activity. I accept sole responsibility for my own safety and for the above risks.
4. I will not make any claim against Natural High or its officers, employee or agents in respect of my taking part in the Activity, including for:
 - a. Any injury or loss suffered by me or others.
 - b. Any damage to any of my or other property regardless of how the injury, loss or damage occurs.

This exclusion is subject to any rights and remedies you may have under the Consumer Guarantees Act 1993.
5. I agree that Natural High (or any subcontracted parties) is not responsible for any damage, expense or inconvenience caused by late arrival of transport, change of schedule, strikes, vehicle breakdown or events outside its control.

6. Natural High (or any subcontracted parties) has the right to alter itineraries if necessary. I will pay for any additional expenses and receive a refund for any cost savings.
7. I understand that Natural High has the right to:
 - a. Resell guided activity space without notice if I have not paid in full by the due date.
 - b. Decline to accept or retain any participant at any time.
 - c. Cancel guided activities if the minimum number is not obtained.
 - d. Alter the itinerary as required to ensure a safe and compliant tour.
8. I understand that how I and others in my party undertake the Activity will affect the risks, and that Natural High (or any subcontracted parties) have no control over this. I will use the equipment in a safe and proper manner. I have inspected the equipment to be used in the Activity and find it to be in a good condition and fit for use.
9. I indemnify Natural High (or any subcontracted parties) against all claims, damages or losses (including costs), which it incurs as the direct or indirect result of my taking part in the Activity, including costs or enforcing this release.
10. I am physically fit and there is no health or other reason why I should not participate in the Activity. For guided activities, I consent to receiving any medical attention, which Natural High (or any subcontracted parties) considers necessary or desirable, but this does not mean Natural High (or any subcontracted parties) have to arrange medical attention for me.
11. I agree that the laws of New Zealand apply. I agree that this release is binding on my family, my heirs, my legal assigns and my administrators and executors. I am 18 years of age or older. I have fully read and understood this release before signing it.

Insurance

Natural High advise you to purchase sufficient travel, accident, medical, luggage and cancellation insurance. Your travel agent will be able to assist with this. If hiring a bicycle the hirer is responsible for repair or replacement cost in cases of damage or loss of any item. We reserve the right to charge repair or replacement.