



Campervan Hire Terms and Conditions

Natural High outsource supply of campervans to a third party, as such the terms and conditions of the campervan company apply on the hire of the campervan. Normal Natural High Terms and Conditions apply to other items hired unless otherwise specified.

Deposit

A deposit of 25% is required to secure a camper for hire.

Full Payment

Full payment for the hire is required 35 days prior to pickup.

CANCELLATIONS, TRANSFERS & AMENDMENTS

Cancellation following confirmation will incur a NZ\$100.00 cancellation fee.

Cancellation fees are as follows:

29 days & over NZ \$100

20 - 28 days 25%

10 - 19 days 40% of total reservation cost

1 - 9 days 75% of total reservation cost

No Show 100% of total reservation cost

- Transferring a booking once confirmed, will incur NZ\$25.00 fee unless it is within 30 days of travel, when the above cancellation charges apply. A booking can only be transferred to a maximum of 6 months before or after the original date of travel.
- Amendments to increase the length of the booking can be made at no cost.
- Amendments to decrease the booking will incur a NZ\$25.00 fee unless it is within 30 days of travel when the above cancellation charges will apply.
- It is important to note that the campervan company may at its discretion treat any amendment to decrease the booking as a cancellation.
- Change of Drop Off destination, once hire has commenced, is always subject to approval by the campervan company and may incur the full cost of repositioning the vehicle to the original destination reserved.

ONE WAY HIRES

One way hires are available between Auckland and Christchurch and vice versa at no extra charge providing the rental period is a minimum of 14 days. On some occasions, special circumstances may apply and for purposes of re-positioning vehicles this time limit may be reduced, subject to permission from the campervan company.

DRIVER REQUIREMENTS

All drivers must be 21 years of age or older and hold a current valid drivers licence, to be produced at the start of the hire. An international or country of origin licence is acceptable. No heavy traffic or other special licence is required to drive these campers. No maximum age applies providing an appropriate valid licence is held by the hirer.

TRAFFIC INFRINGEMENTS

All traffic infringements are the responsibility of the hirer. The camper hire company reserves the right to pass on details of the hirer's home contact to the New Zealand Traffic authorities.

ANIMALS

We regret that animals are not permitted to travel in any of the campers.

VEHICLE SUBSTITUTION AND DESIGN

The campervan company shall make every effort to provide the vehicle requested, but where a vehicle is unavailable for any reason they reserve the right to provide a comparably high standard vehicle at no extra cost. While including the same facilities, vehicle layouts may vary slightly to those shown due to manufacturer's design changes.